The Family Transfer Center Call Notes 6/10

**Next Call – Thursday, June 17th at 3:00 PM**

**Updates**

* Family Transfer Center is up and ready to go
* We received some buses from a center in Del Rio. Within 24 hours, 98% of the families were reunited with other family members within the US. *We are only accepting families and no unaccompanied minors.*
* No one is currently at the center. We are waiting for updates but anticipate having more families arrive soon.
* Current start date was June 14th, but this may change. Once more families arrive, we will be needing a lot of volunteers.
* Great need for Spanish-speaking volunteers. Although, ANY volunteers are welcome.

**Registering on the Volunteer Houston website**

* [**Make an account**](https://www.volunteerhou.org/user/register/) with Volunteer Houston. If you already have an account, sign in.
* Go to the Volunteer Houston page for the [**Family Transfer Center**](https://www.volunteerhou.org/need/index?need_id=588565&need_init_id=4260)
* Browse and see what job works best for you
* Once you have found the job you are interested in, click “RESPOND”.
* Fill out a background check
* If you have an issue with the background check, email [**info@volunteerhouston.org**](mailto:info@volunteerhouston.org)
* Once your background check has cleared, you will receive an email that you are assigned that shift
* After you have been cleared, you can go back to the Volunteer Houston website and continue to sign up for other shifts

**Q&A**

**What is the expectation for the number of volunteers?**

The center needs roughly 24 volunteers a day. There are 6, four-hour shifts available a day.

**What if I am not comfortable being so close to others due to COVID, but I want to volunteer?**

There are options that will be available to those who are needing to keep their distance.

**What donations are needed?**

We will keep everyone updated on what the center may need going forward.

**Are we anticipating some days of the week needing more volunteers than others?**

There is a great need for volunteers are needed on the weekends. More volunteers are needed all around, but weekends and night shifts are needing to be filled the most. Holidays like 4th of July may be short-staffed as well